

FWD AMR-RefLabCap webinar

14 February 2023

SC 2019 74 09



# How to prepare an EQA for assessing AMR capability

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# Aim of today's webinar

To support NRLs for capacity building in regional and local laboratories for EQA's on *Salmonella* and *Campylobacter* isolates

## How to plan an External Quality Assessment (EQA)

- Give an overview of what is required when setting up an EQA, i.e.:
  - planning of activities,
  - launching activities, and
  - documenting that activities have been performed

Feel free to bring forward any input, questions, and suggestions – in the chat or orally

EUROPEAN STANDARD  
NORME EUROPÉENNE  
EUROPÄISCHE NORM

**EN ISO/IEC 17043**

February 2010

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ICS 03.120.20

English version

**Conformity assessment - General requirements for proficiency  
testing (ISO/IEC 17043:2010)**

Évaluation de la conformité - Exigences générales  
concernant les essais d'aptitude (ISO/IEC 17043:2010)

Konformitätsbewertung - Allgemeine Anforderungen an  
Eignungsprüfungen (ISO/IEC 17043:2010)

This European Standard was approved by CEN on 30 January 2010.

## In short

An **Interlaboratory comparison** programme:

**External quality assessment (EQA)** programme or **proficiency testing (PT)** programme

i.e.:

A system for objectively checking the laboratory's performance using an external agency or facility

EQA programmes:

Typically designed to cover the full workflow of the laboratory.

The testing and reporting of test result may be extended with interpretation of results.

Aims to provide education to participants and promote quality improvement

# Why EQAs?

The laboratory may apply a number of tools to ensure that the produced results are valid and reliable, among others:

- Method controls
- Functional checks of equipment
- Replicate testing
- ...
- Participation in proficiency testing

Also, EQA's:

- Provides early warning for systemic problems
- Provides objective evidence of testing quality
- May identify areas that need improvement
- May identify training needs
- Is a tool for the accreditation body (ISO 15189 / ISO 17025)
- Provides knowledge for laboratories and organizer

## EQA provider



**Define EQA**

**Register participants**

**Select test material**

**Determine assigned values**

**Arrange shipment**

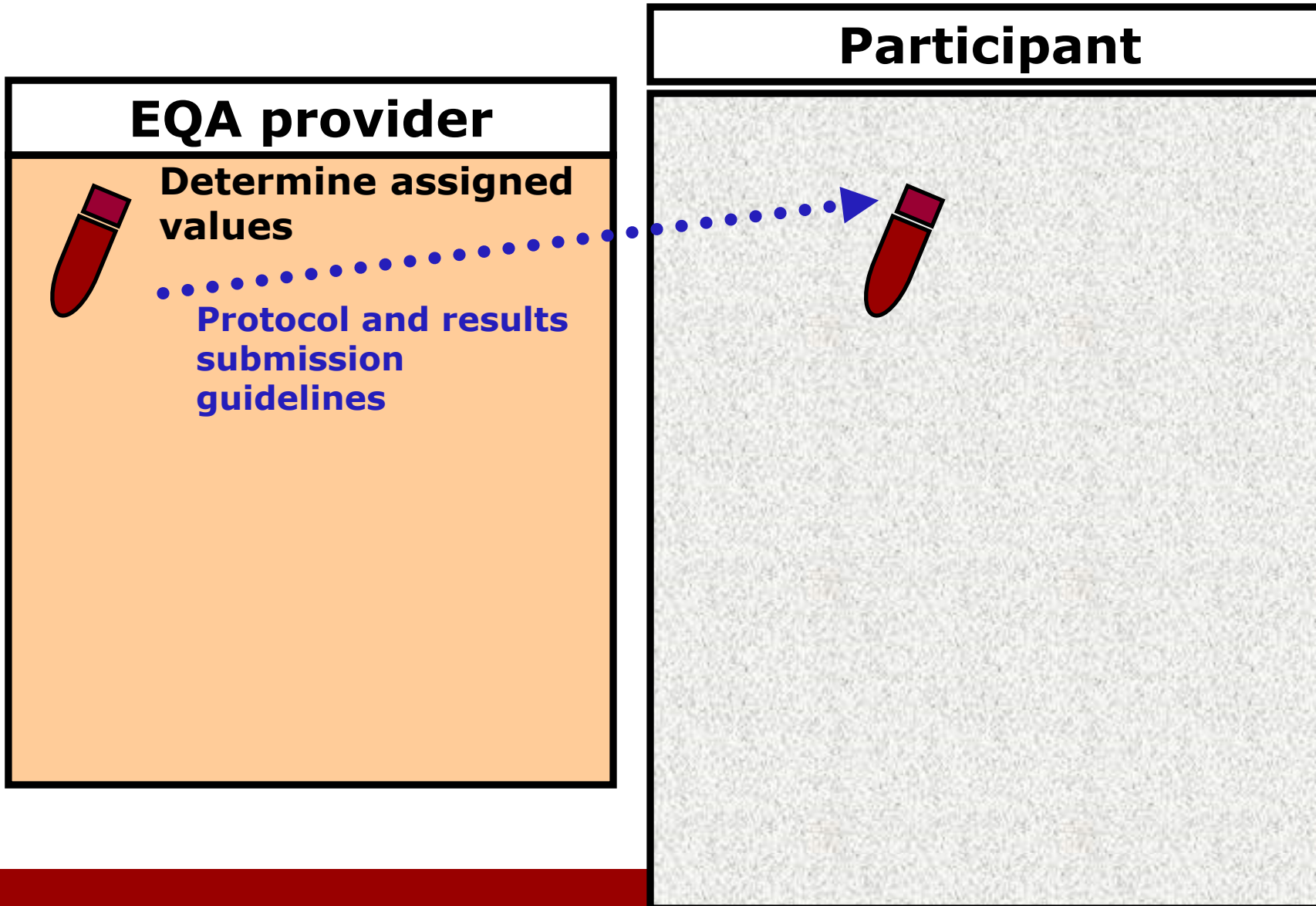
**Define how to receive submitted results**

**Analyse results**

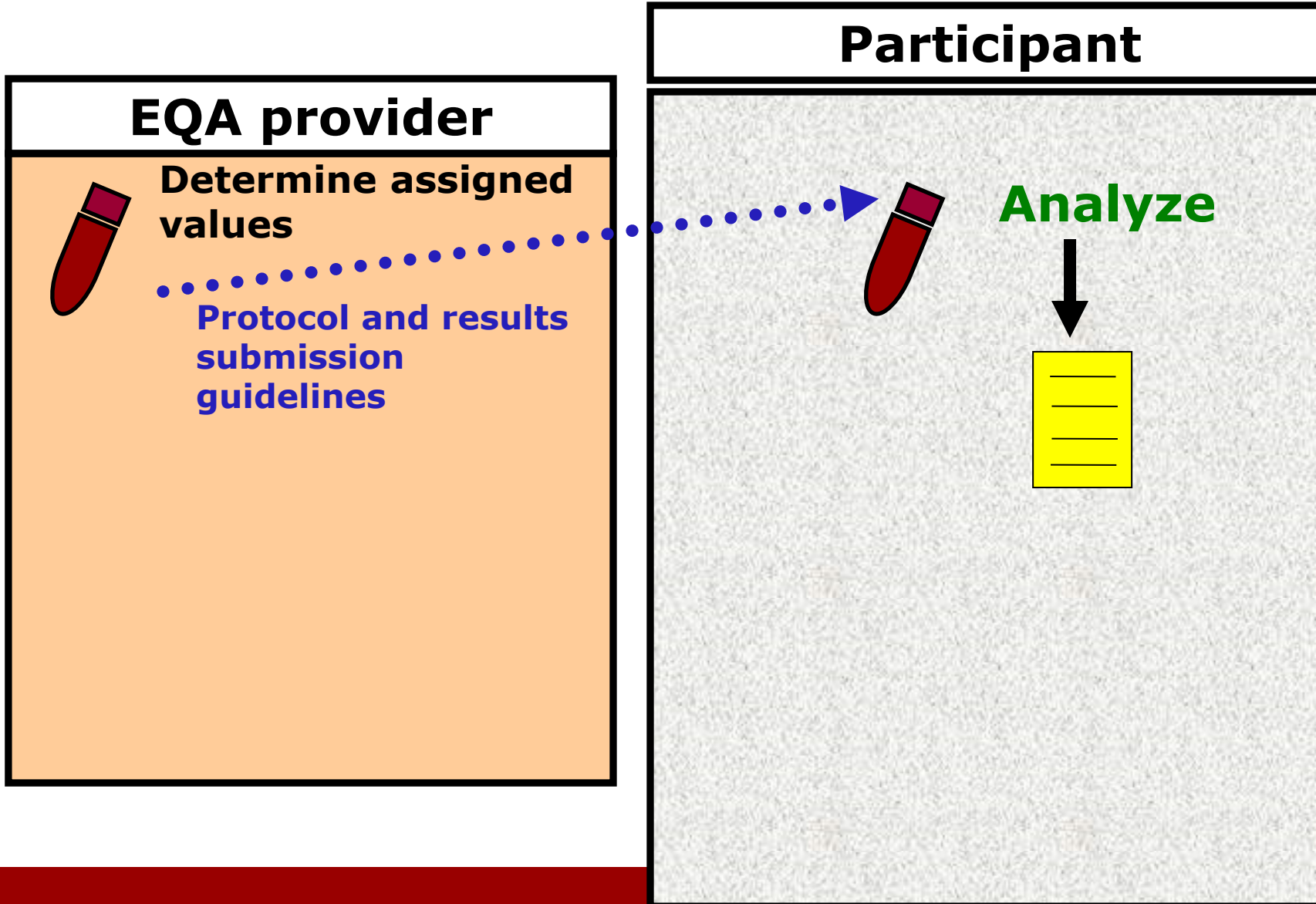
**Provide evaluation**

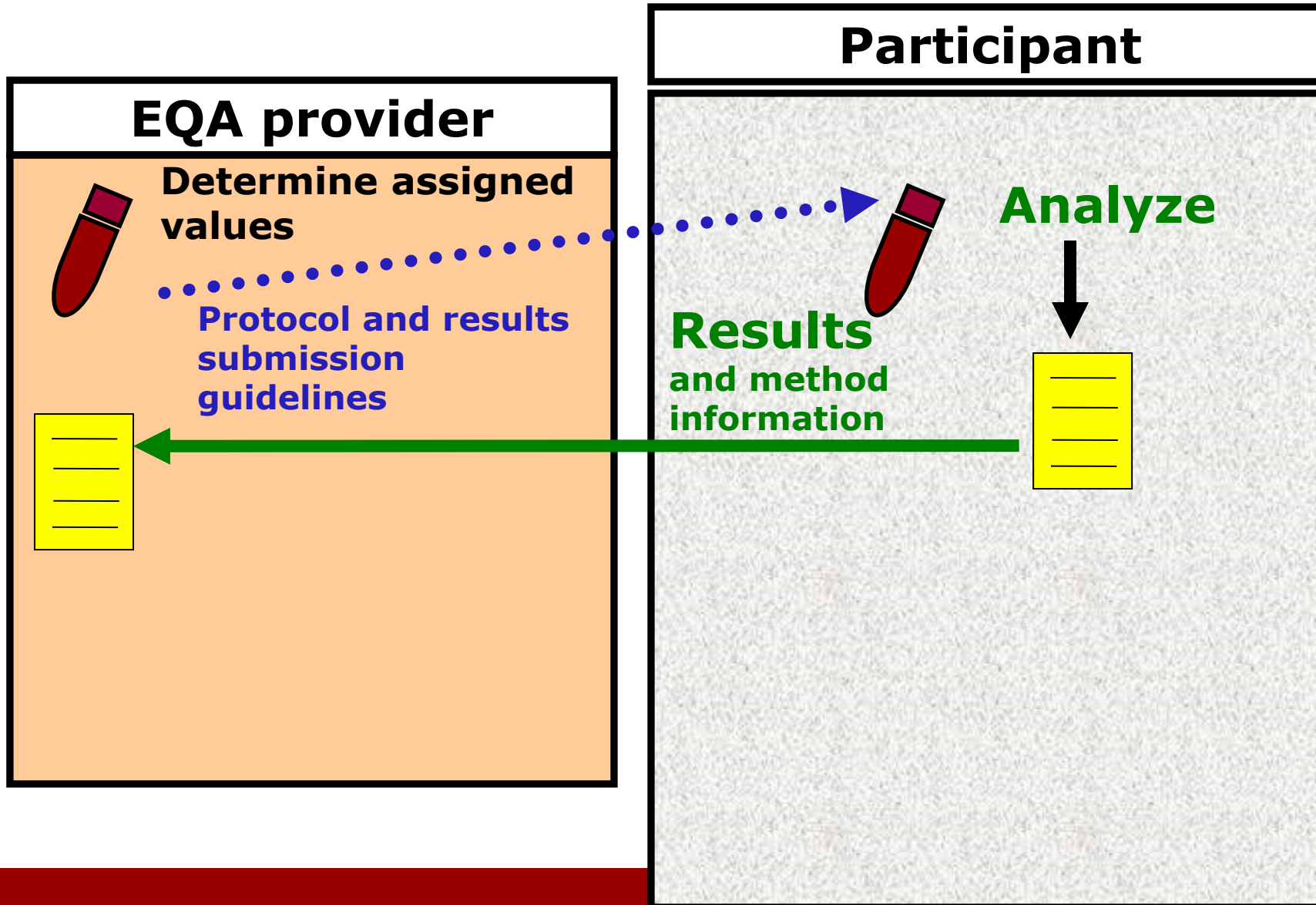
## Participant

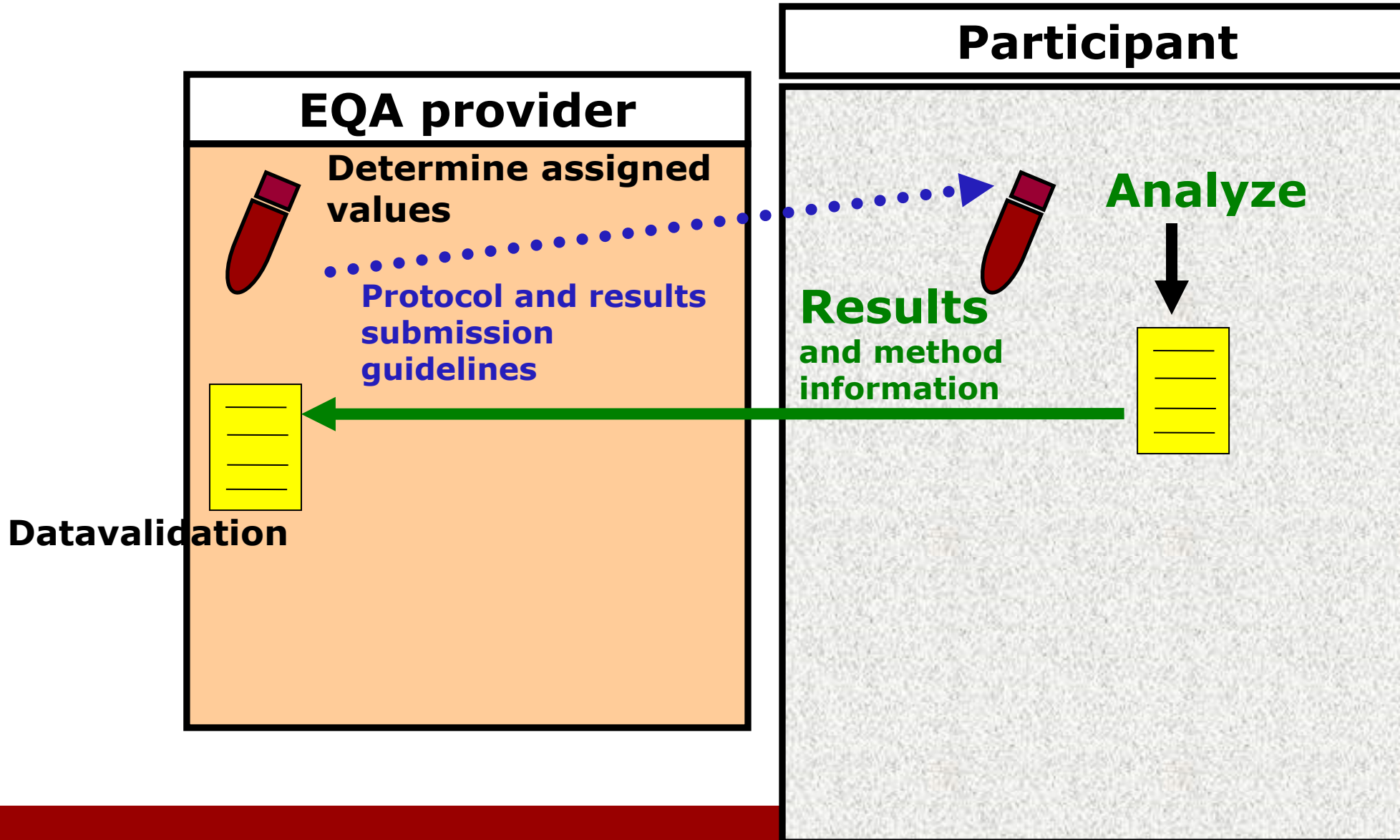
**EQA provider****Participant**

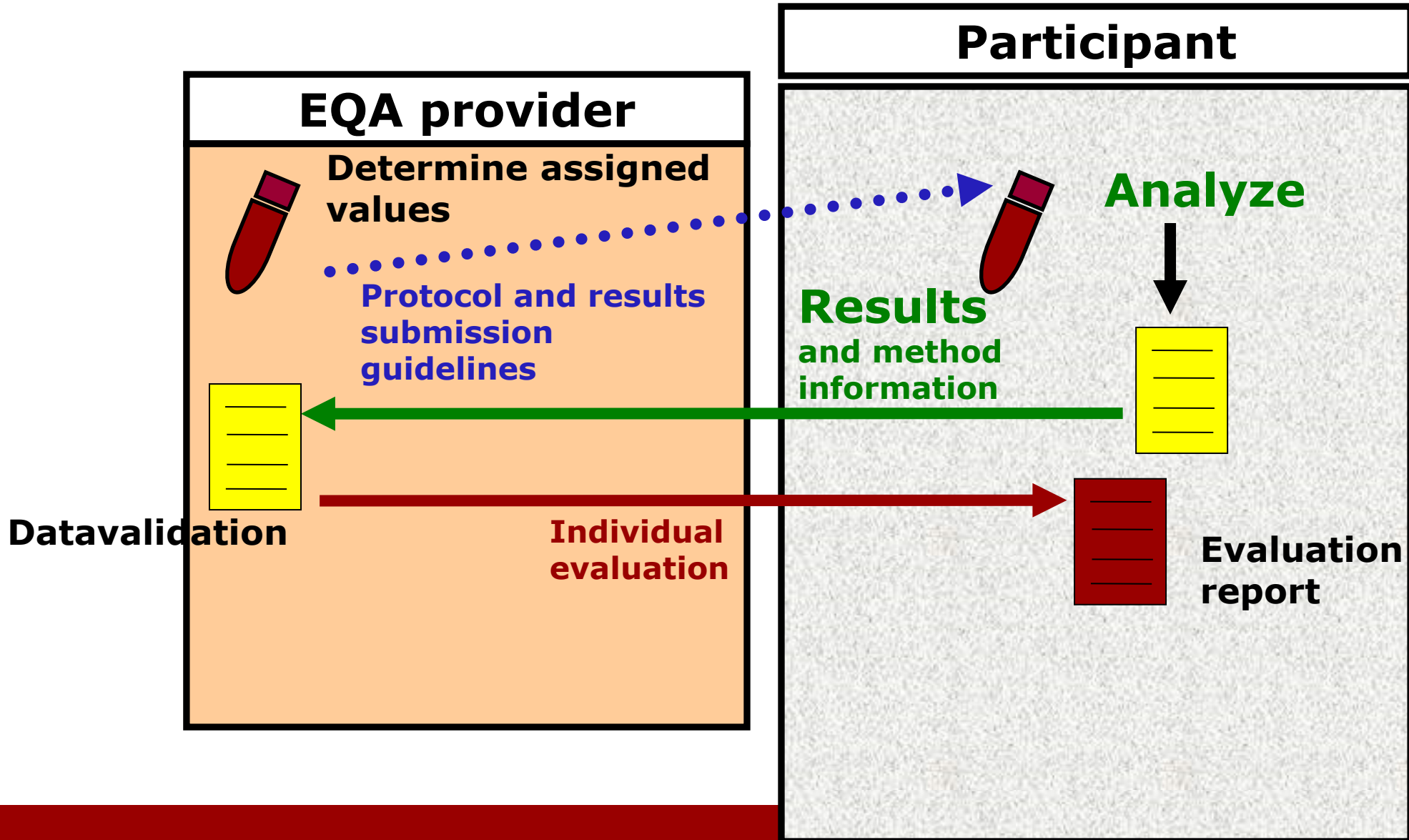


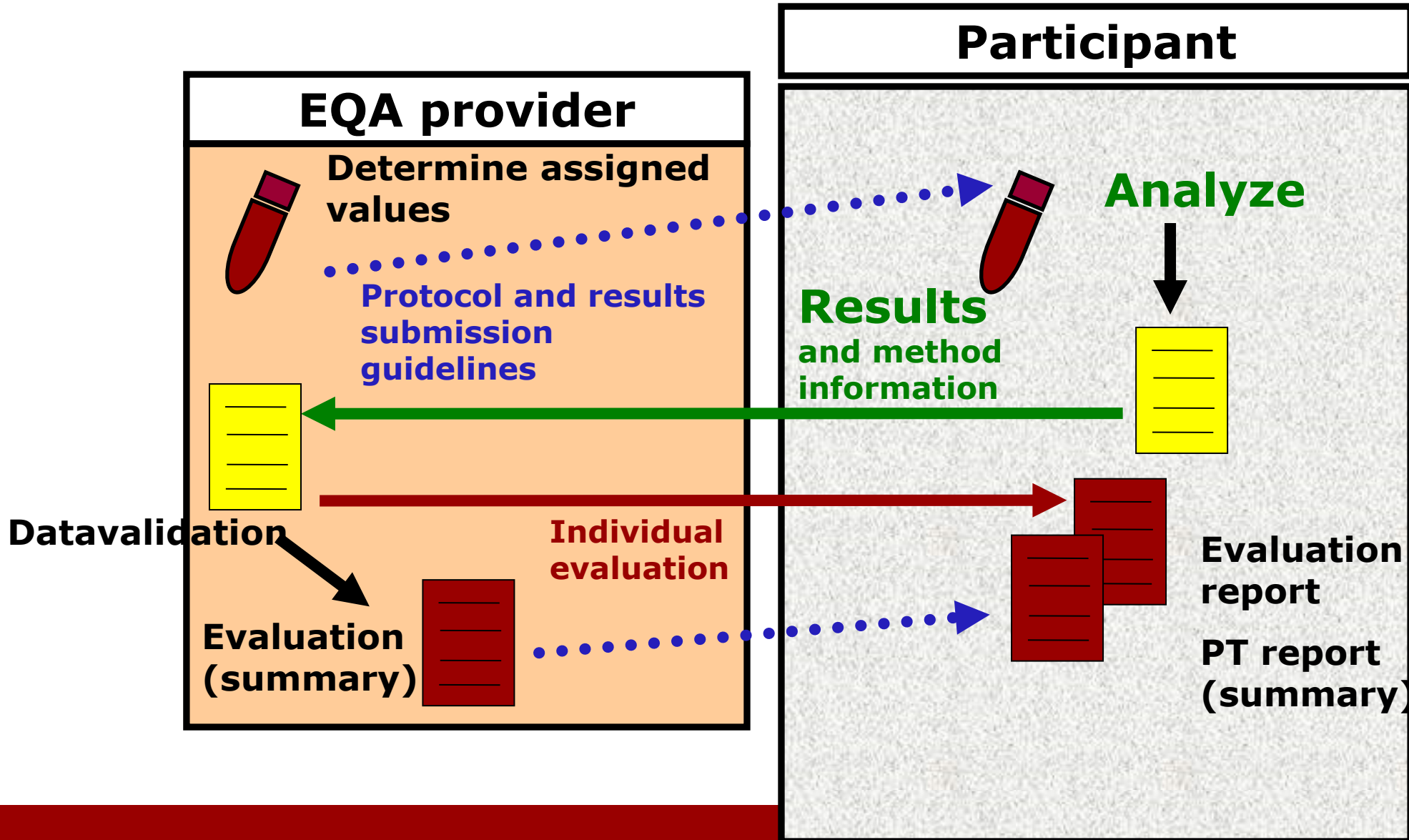


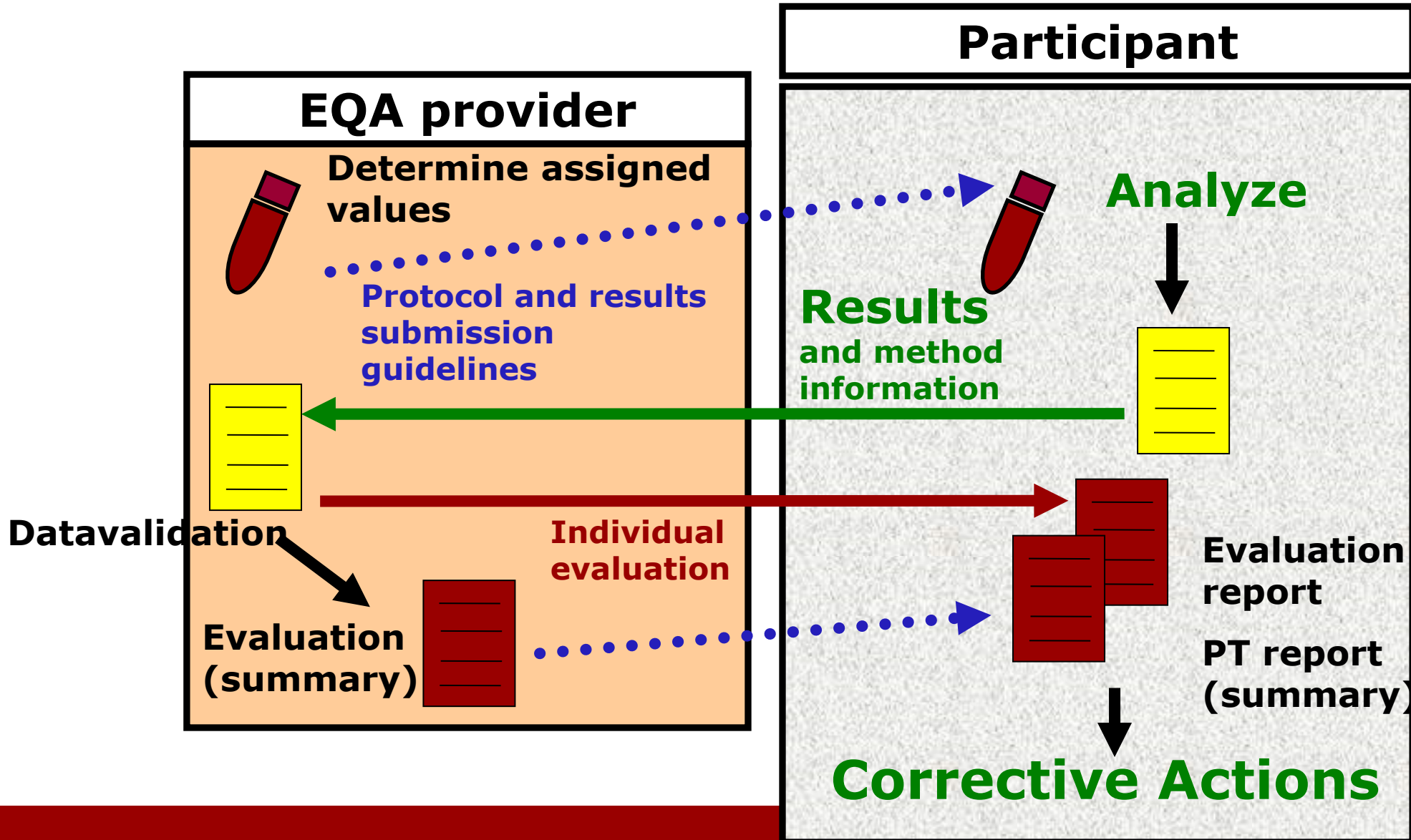












# EQA test material

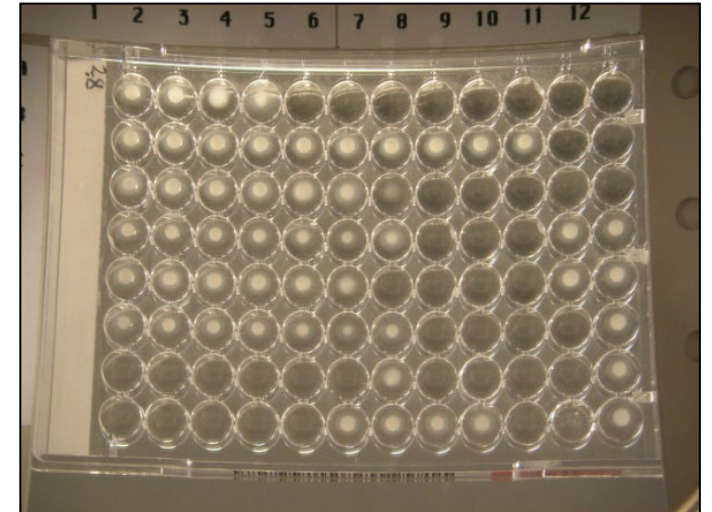
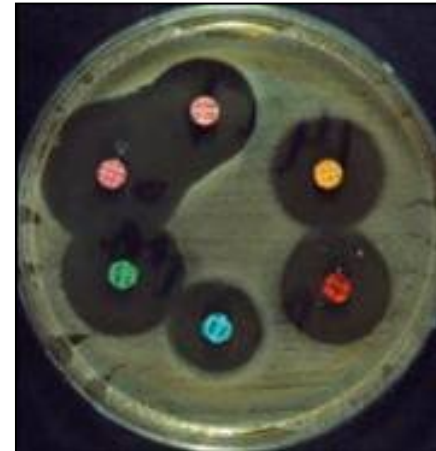
Pure cultures of microorganisms (DNA and/or sequences)

- *Salmonella*
- *Campylobacter*

Methods for ID

Methods for phenotypic antimicrobial susceptibility testing (AST)

- Broth microdilution
- Disk diffusion
- Whole genome sequencing



# Technical requirements of the laboratory

EQA providers must

- Have **competence** to conduct interlaboratory comparisons (e.g. has ISO 15189 or ISO/IEC 17025 accreditation to demonstrate competence)
- Have (access to) **expertise** with the particular type of proficiency test items
  - Handling
  - Analysis (wet-lab)
  - Data analysis



# Technical requirements of personnel

EQA providers' personnel must

- Have necessary **authority, resources and technical competences** to perform their duties

# Technical requirements of personnel

EQA providers' personnel must

- Have necessary **authority, resources and technical competences** to perform their duties

And document this, e.g. individually:

Vedr. bemyndigelse af **Susanne Karlsmose** (afd.M) **som koordinator af udbud af præstationsprøvnings** i bakterieisolater (serotypning, identifikation og resistensbestemmelse) iht. M00-06-001, SOP for forberedelse og udsendelse af præstationsprøvning (inter-laboratory proficiency test)

Susanne Karlsmose bemyndiges som koordinator for udbud af præstationsprøvnings. Hun har prøvninger gennem sit arbejde med udarbejdelsen af SOP'en M00-CRL-AR- og WHO EQAS'er siden ansættelsen i december 2006. som underskriftsberettiget vedr. udbud af præstationsprøvnings.

Ad 4.  
På grundlag af kompetencer opnået gennem uddannelse som **levnedsmiddelingenør** og sit nuværende virke som akademisk medarbejder indenfor antibiotikaresistens og molekylær epidemiologi ved DTU Fødevareinstituttet, tildeles Susanne Karlsmose hermed underskriftsret for forberedelse og udsendelse af præstationsprøvning.

Susanne har siden sin ansættelse i forskningsgruppen (december 2006) været involveret i forberedelse og gennemførelse af præstationsprøvnings, bidraget til udvælgelse af testmateriale, metodebeskrivelse, vurdering af resultater samt rapportudarbejdelse. Herudover har Susanne været ansvarlig for kvalitetssikring af forberedelse og udsendelse af præstationsprøvning og har bl.a. udviklet SOP M00-06-001 (SOP for forberedelse og udsendelse af præstationsprøvning).

Susanne er desuden aktiv som underviser/oplægsholder til træningskurser og workshops, samt står til rådighed for at give individuel rådgivning vedr. metoder som benyttes i præstationsprøvningsne.

Dato og udstedelse: 10/10 2008 Dorte Lari Bagges

nale aktiviteter indenfor EU-referencelaboratoriet (CRL-AR) samt antimicrobial resistance among foodborne pathogens, og i samt ovennævnte erfaringer med EQAS-arbejdet har Susanne analysemetoder, der anvendes i forbindelse med der fastsættelse af tildelte værdier og afprøvning af homogenitet

aktiviteterne herunder udarbejdede rapporter) er dokumentation for den faglige baggrund for at være bemyndiget som EQAS-koordinator. CV forefindes i dokumentindsamlingen.

Dato og underskrift: Dorte Lari Bagges 15/3 2009

# Technical requirements of personnel

EQA providers' personnel must

- Have necessary **authority, resources and technical competences** to perform their duties

And document this, e.g. as a group:

<p><b>DTU Fødevevinstitutet</b> KVALITETSSIKRING</p> <p style="text-align: right;"><b>DTU</b> Side 1 af 2</p> <p><b>Afdeling for Mikrobiel Genomforskning og Epidemiologi – Akkr. nr. 516</b> Bemyndigelse for personer involveret i udførelse af akkrediterede præstationsprøvminger</p> <p style="text-align: right;">Udnævnt</p>	
<p>Underskriftsbemyndigede for udbud af præstationsprøvminger (Test af zoonotiske patogener og indikatororganismer (fx serotypning, identifikation og resistensbestemmelse)) Tildelt i henhold til FOOD-027 Liste føres i henhold til FOOD-026</p>	<ul style="list-style-type: none"> <li>- F</li> <li>- R</li> <li>- S</li> <li>- P</li> <li>- V</li> <li>- S</li> <li>- P</li> </ul>
<p>Koordinator for udbud af præstationsprøvminger (Test af zoonotiske patogener og indikatororganismer (fx serotypning, identifikation og resistensbestemmelse)) Tildelt i henhold til FOOD-027 Liste føres i henhold til FOOD-026</p>	<ul style="list-style-type: none"> <li>- F</li> <li>- R</li> <li>- S</li> <li>- P</li> </ul>
<p>For tabellen nedenfor henvises til ISO 17043:2010 pkt. 4.2.4</p>	
<p>Udvælgelse af teststammer</p>	<p>Underskrift</p> <ul style="list-style-type: none"> <li>- F</li> <li>- R</li> <li>- V</li> <li>- S</li> </ul>
<p>Planlægning af EQAS</p>	<p>Underskrift</p> <ul style="list-style-type: none"> <li>- R</li> <li>- V</li> <li>- S</li> </ul>
<p>Foretage stabilitets- og homogenitetstest</p>	<p>Laboranter</p> <ul style="list-style-type: none"> <li>- C</li> <li>- H</li> <li>- Hanne N. Nielsen</li> <li>- Inge M. Hansen</li> <li>- Jacob D. Jensen</li> </ul>
<p>For de akkrediterede EURL-EQAS'er er det ikke relevant at registrere bemyndigelser vedr. prøveudtagning, håndtering af specielt udstyr eller udførelse af statistisk analyse</p> <p>Ovennævnte personer er bemyndiget på baggrund af oplæring og erfaring. Dokumentation for oplæring og erfaring findes i kvalitetsstyringssystemets dokumentindsamling, f.eks. stillingsbeskrivelser, oplæringsplaner, underskriftsbemyndigelse.</p> <p>Dato: <u>13/1-18</u> Underskrift: </p>	
<p>Autorisere udgivelsen af EQAS-rapporter</p> <p>Underskriftsbemyndigede:</p> <ul style="list-style-type: none"> <li>- Valeria Bortolaia</li> <li>- Susanne Karlsmose Pedersen</li> <li>- Frank M. Aarestrup</li> <li>- Rene S. Hendriksen</li> <li>- Valeria Bortolaia</li> <li>- Susanne Karlsmose Pedersen</li> </ul>	

# Technical requirements – facilities, equipment

**Facilities** and **equipment** must be in place for

- Handling EQA items
- **Producing EQA items**
- Testing
- **Storage**
- **Packing**
- **Despatch**
- Data processing
- Communications
- Retrieval of materials and records
  
- Document when necessary:

**For equipment, consider the same principles as for ISO 15189 and ISO 17025**



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# Design of an EQA scheme

- Plan
- Prepare EQA test items
- Perform homogeneity and stability tests
- Consider statistical design
- Determine assigned values

# Design of an EQA scheme - plan

- Plan
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DTU Fødevareinstituttet <small>KVALITETS SikRING</small>		G00-06-001 2. udgave Bilag 3A - Side 1 af 4 Gyldig fra 23. juni 2017	
<i>Dette bilag styres uafhængigt af SOP'en</i>			
Oversigt over forberedelse til en EQAS			
- Dette bilag er udarbejdet som et eksempel - Skemaet udfyldes inden påbegyndelse af en præstationsprøvning - Afsnit i dette bilag som ikke er relevant for den anførte EQAS kan slettes i skemaet nedenfor før der underskrives med dato og initialer - Når det er udfyldt og forsynet med dato og initialer gælder informationerne for den angivne EQAS			
Informationerne nedenfor gælder for flg. EQAS:			
Årstal: <u>2017</u>			
Denne præstationsprøvning er			
<input checked="" type="checkbox"/> udført af EURL-AR på <i>Salmonella/Campylobacter</i> <input type="checkbox"/> udført af EURL-AR på <i>E. coli/enterococcer/staphylococcer</i> <input type="checkbox"/> udført af WHO collaborating centre på <i>Salmonella</i> .			
Udarbejdet af: <u>Snober/18.08.2017</u> (dato og initialer)			
<b>a) Navn og adresse af udbyder af præstationsprøvning</b> <small>(The name and address of the provider of the proficiency testing scheme)</small>	Antibiotikaresistens, Fødevareinstituttet Kemitorvet, Bygning 204 2800 Lyngby Danmark		
<b>b) Navn og adresse på koordinator og andre personer involveret i designet og afviklingen af prøvningen</b> <small>(The name and address of the coordinator and other personnel involved in the design and operation of the scheme)</small>	<u>Navn og titel:</u> Frank M. Aarestrup, Professor <u>Navn og titel:</u> Susanne Karlsmose Pedersen, Coordinator <u>Navn og titel:</u> Rene Hendriksen, Senior Scientist Adresse: Se ovenfor		
<b>c) Formål med præstationsprøvningen</b> <small>(The objectives, nature and purpose of the scheme)</small>	<u>EURL:</u> At lave en præstationsprøvning på udførelse af AST af <i>Salmonella</i> , <i>Campylobacter</i>		
<b>d) Kriterier for udvælgelse af deltagere, eller kriterier som deltagere skal opfylde for at kunne deltage</b> <small>(Where appropriate, a procedure for selection of scheme participants, or criteria to be met before</small>	<u>EURL:</u> Deltagere i EU EQAS skal være udnævnt til at være NRL for deres land eller region, de skal være EU medlemsstat, EFTA, associeret land, land på vej til at blive EU-medlem. Eller deltagerne skal på anden vis associeret med EU i forbindelse med antibiotikaresistens.		

# Design of an EQA scheme - plan

- **Plan**
- Prepare EQA test items
- Perform homogeneity and stability tests
- Consider statistical design
- Determine assigned values

## Example, checklist

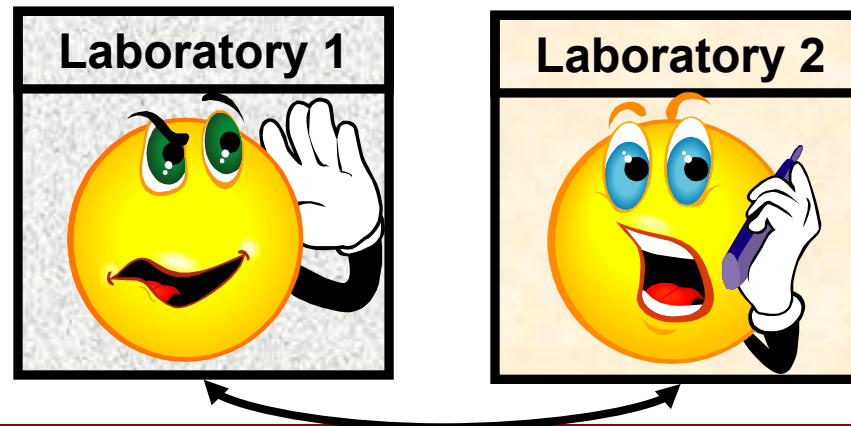
For the relevant of the following tasks, the results are archived in the EQAS binder.		
	Appendix (Bilag)	Date/initials
<i>Project description made (for technician)</i> (Projektbeskrivelse udarbejdet (til laboranten))		
<i>Overview over preparation of EQAS filled in</i> (Oversigt over forberedelse af en EQAS udfyldt)	3A	
<i>Prenotification sent</i> (Fremsendelse af prænotifikation)	4A	
<i>Make sure we have the relevant ref-strains (ATCC), otherwise order new ones</i> (Tjekke op på referencestammer, evt. bestille nye)	-	
<i>Ask about import permits</i> (Forespørge til eventuelle importtilladelser)	-	
<i>Prepare test forms</i> (Forberede testforms)	4D	
<i>Prepare protocol</i> (Forberede protokol)	4D	
<i>Prepare 'Instructions for opening and reviving lyophilised cultures'</i> (Forberede 'Instructions for opening and reviving	4E	

# Design of an EQA scheme - plan

Planning includes having an overview (written/document, where relevant) of:

- Who is the provider (institution)
- Who is the coordinator (person)
- Activities subcontracted?
- Criteria to meet for participation
- Number and type of expected participants in the EQA
- Information on what the participants are to identify
- Reasonable precautions to prevent collusion/falsification of results

**No discussion  
between labs!**





# Design of an EQA scheme - plan

Planning includes having an overview (written/document, where relevant) of:

- Who is the provider (institution)
- Who is the coordinator (person)
- Activities subcontracted?
- Criteria to meet for participation
- Number and type of expected participants in the EQA
- Information on what the participants are to identify
- Reasonable precautions to prevent collusion/falsification of results
- Origin of assigned values
- Criteria for the evaluation of the performance
- To which extent will the results and conclusions be made public?
- What will be done in case of lost or damaged EQA test items

# Design of an EQA scheme - plan

For a new EQA to be setup, consider **detailing** and **documenting** the plan

Suggestion for setup developed by the OHEJP CARE project:

‘D 1.3.2 SOPs for specific WGS proficiency testing distributions’

(available via:

<https://zenodo.org/record/7467902#.Y8F8Z3bMKUI>)

## Appendix 1

Template for the design, planning, execution and evaluation of cross sectoral PTs

### NEW PT SCHEME – PLANNING AND DESIGN

#### SCHEME PLAN

Scheme Title:		PT Scheme number	
Introduction and purpose of scheme			
What are the challenges for participants, other than finding the target analyte, does the scheme offer? e.g. dilutions of the same sample, duplicate samples, negatives, sera with antibodies to other diseases			
Determinands:			
Test method(s):			

#### TECHNICAL EXPERTS CONSULTED

Technical expert involved at scheme planning (name) – test / disease expert, statistician, other. Give reason for using this expert.	
--	--

#### WGS PTs STRAIN SELECTION

- Strain selection inclusive of different sectors e.g. vet, human, food

#### SAMPLE DETAILS

Number of samples per distribution	
Sample volume	
Where raw material is obtained, what is the source / origin	
Samples produced in-house or external	

# Design of an EQA scheme – EQA test items

- Plan
- **Prepare EQA test items** →
- Perform homogeneity and stability tests
- Consider statistical design
- Determine assigned values

For the selected EQA test items:  
Metadata for the archives  
Material transfer agreements?

Jeg vender tilbage om nogle af Salmonellaerne skal sekventeres.

EURL 2017 S-12.1	WHO 2017 Salm R
EURL 2017 S-12.2	EURL16-SALIV-C
EURL 2017 S-12.3	WHO 2017 Salm A
EURL 2017 S-12.4	WHO 2017 Salm B
EURL 2017 S-12.5	WHO 2017 Salm F
EURL 2017 S-12.6	WHO 2017 Salm I
EURL 2017 S-12.7	WHO 2017 Salm M
EURL 2017 S-12.8	WHO 2017 Salm Q

~~QBS er fra EURL-EQAS'en 2016~~

EURL S-10.3  
Lilla 24.07 1,3

Mht. Campylobacter er disse dem vi tager med til EQAS'en i år:

EURL 2017 C-12.1	EURL17-CAMP-B
EURL 2017 C-12.2	EURL17-CAMP-D
EURL 2017 C-12.3	EURL17-CAMP-E
EURL 2017 C-12.4	EURL17-CAMP-F
EURL 2017 C-12.5	EURL17-CAMP-H
EURL 2017 C-12.6	EURL17-CAMP-J
EURL 2017 C-12.7	EURL17-CAMP-K
EURL 2017 C-12.8	EURL17-CAMP-L

# Design of an EQA scheme – EQA test items

- Plan
- **Prepare EQA test items** →
- Perform homogeneity and stability tests
- Consider statistical design
- Determine assigned values

Batch control of media

**DTU Fødevarerinstitutionen**  
KVALITETSSIKRING

G06-00-006  
1. udgave  
Bilag 1 - Side 1 af 1

**DTU**

**Bilag 1: Oversigt over udsæd, inkubation og aflæsning af substrater i forbindelse med performancekontrol**

Organisme/test	Udsæd og inkubation	Aflæsning	Udsæd (dato/init.)	Aflæsning (dato/init.)	OK (ja/nej)	Evt. kommentar
<b>Nutrient agar stik (1 rør)</b>		Batch nr./holdbarhed: 2017-11-19				
<b>TSA-plader med blod (2 plader)</b>		Batch nr./holdbarhed: 2017/06/27				
Intern referencestamme (S. Enteritidis 9874091-5 eller Salmonella spp. 7522438)	Stik: Tilsåning og inkubation ved 37°C i 16-24 timer.	Synlig vækst i stik ✓	30-5-17 1mkg.	1/6-17 1mkg		
	Blodplade: Udsæd på TSA med blod og inkubation ved 37°C i 16-24 timer.	Vækst: god og ukontamineret ✓	29-5-17 1mHA	30-5-17 1mHA	✓	
Sterilkontrol (TSA)	Utsæet plade inkuberes ved 37°C i 16-24 timer	Sterilkontrol: Ingen kolonier efter 16-24 timer ✓			✓	
<b>Luria Bertani bouillon med 15% glycerol (2 rør)</b>		Batch nr./holdbarhed:				
Steril kontrol	Fra de udsæede rør udtages 100 µl medium der plades ud på en blodplade. Inkubation ved 37°C i 48 timer.	Sterilkontrol: Ingen vækst, aflæses efter 24 og 48 timer				
Intern referencestamme (S. Enteritidis 9874091-5 eller Salmonella spp. 7522438)	Rendyrket Salmonella-stamme overføres ved hjælp af øjepodenål til røret, der placeres ved -80°C i 16-24 timer. Udsæd på TSA med blod og inkubation ved 37°C i 16-24 timer.	Vækst: god og ukontamineret				

Udskrevet d.: 18-05-2015

# Design of an EQA scheme – EQA test items

- Plan
- **Prepare EQA test items** →
- Perform homogeneity and stability tests
- Consider statistical design
- Determine assigned values

Consider – should provider’s own personnel participate in the EQA?

If so, consider making colleagues participating sign that they ‘solemnly declare’ they will not look for data/info from the preparatory work

Årstal: 2017

EQAS udført af EURL-AR på *Salmonella/Campylobacter*  
 EQAS udført af EURL-AR på *E. coli/enterococcer/staphylococcer*  
 EQAS udført af WHO collaborating centre på *Salmonella*.

Flg. medarbejdere er involveret som deltagere i præstationsprøvningen og angiver med dato og underskrift nedenfor på tro og love, at de ikke har opsøgt eller vil opsøge info om de forventede resultater for prøverne.

Medarbejdernavn	Dato og underskrift
Birthe Lund	29/8. 2017 <i>Birthe Lund</i>
Rene S. Hendriksen	29/8 2017 <i>Rene S. Hendriksen</i>

Navn	EQAS-deltagelse
Inddraget eller selv Medarbejdere involveret i det koordinerende arbejde vedr. udbud af præstationsprøvninger samt i det forberedende laboratoriearbejde vedr. MIC-bestemmelse må gerne være gengangere.	EQAS-deltagelse Personale der har været inddraget i udførsel af AST og/eller serotypning under egen deltagelse i EQAS'en Hvor man er EQAS-deltager må man ikke have været med i forberedelsen eller i det koordinerende arbejde med EQAS'en.
<i>Gunhild Annette N</i>	<i>Birthe Lund Rene Hendriksen</i>

# Design of an EQA scheme – homogeneity and stability

- Plan
- Prepare EQA test items
- **Perform homogeneity and stability tests**
- Consider statistical design
- Determine assigned values

Participants must receive comparable EQA test items, i.e.:

- Establish criteria for suitable homogeneity and stability tests - which extent is required?
- Homogeneity tests (viability/purity)
- Stability tests
- Document!

## EURL EQAS 2017 Salmonella og Campy

Homogenitetstest for Salm. - 2 sticks fra hver (~5%)

	A	B
EURL S-12.1	OK	OK
EURL S-12.2	OK	OK
EURL S-12.3	OK	OK
EURL S-12.4	OK	OK
EURL S-12.5	OK	OK
EURL S-12.6	OK	OK
EURL S-12.7	OK	OK
EURL S-12.8	OK	OK

17/10-17 haur

# Design of an EQA scheme – statistical design

- Plan
- Prepare EQA test items
- Perform homogeneity and stability tests
- **Consider statistical design**
- Determine assigned values

# Design of an EQA scheme – assigned values

- Plan
- Prepare EQA test items
- Perform homogeneity and stability tests
- Consider statistical design
- **Determine assigned values**

## Example:

- Select candidate bacterial isolates
  - For these:
    - Previous test results?
    - In-house test
    - In-house re-testing
    - Verification of results at external laboratory
    - Select test isolates
    - Prepare test isolates for shipping
    - After production of the test strains, confirm results (and perform homogeneity test)
- => document!



# Design of an EQA scheme – assigned values

- Plan
- Prepare EQA test items
- Perform homogeneity and stability tests
- Consider statistical design
- **Determine assigned values**

Or:

- Consensus value as the assigned value  
=> document!



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# Operation of an EQA scheme

- Instructions for participants
- EQA test items handling and storage
- Packaging, labelling and distribution of EQA test items

# Operation of an EQA scheme

Give detailed documented instructions to all participants, including

- Conditions of storage of EQA test items
- Methods to apply for the testing
- Timing of the testing
- Any appropriate instructions on handling the EQA test items (e.g. biosafety issues)
- Specific and detailed instructions on how to record and report test results
- Deadline for submitting results
- Contact details for the EQA provider

# Operation of an EQA scheme

Give detailed documented instructions to all participants, including

- Conditions of storage of EQA test items
- **Methods to apply for the testing**
- Timing of the testing
- Any appropriate instructions on handling the EQA test items (e.g. biosafety issues)
- Specific and detailed instructions on how to record and report test results
- Deadline for submitting results
- Contact details for the EQA provider

Normally test method of the participants' choice, which should be consistent with their routine procedure – if so, take steps to assess participants' results based on the relevant methods.

Though, instructions may be given to use a specified method.

# Data analysis and evaluation

Consider how to receive results

Consider which data processing equipment and software to use

Ensure that computer system maintenance includes a back-up process and system recovery plan

Record and analyse results received from participants by appropriate methods

- Procedures to check
  - The validity of data entry
  - Data transfer
  - Reporting
- Consider how to identify and handle potential outliers
  - Robust statistical method?!

# Data analysis and evaluation

Everything does not always go according to plan...

EQA providers need to be able to identify and manage EQA items that have been distributed and are subsequently found to be **unsuitable for performance evaluation**, e.g. because of inhomogeneity, instability, damage or contamination

- ⇒ Experience with time
- ⇒ Case by case approach typically necessary

# Data analysis and evaluation

Use valid methods for evaluation

- Describe the basis of the evaluation
- Where appropriate for the purpose of the EQA, provide expert comments on the participants' performance with regard to e.g.:
  - Overall performance
  - Variation within and between participants
  - Variation between methods
  - Possible sources of errors
  - Suggestions for improving performance
  - Advice and educational feedback
  - Conclusion

# EQA report

Let an EQA report be clear and comprehensive and include data covering the results of all participants, together with an indication of the performance of individual participants

Let the report include

- Procedures used to establish assigned values
- Comments on participants performance by EQA provider (and technical advisors, if any)
- Comments or recommendations based on the outcomes of the EQA round

E.g.: Report in review with technical advisors before finally publishing the report



# Communication with participants

Detailed information must be available about the EQA, i.e. on:

- the scope
- fees
- eligibility criteria for participation
- confidentiality arrangements
- how to apply/register

‘Black-on-white’ is preferred, i.e.:

Email, website, hard copy letters, submission database

Less recommendable, maybe: ftp-folder, phone

# Communication with participants – prenotification

Example:

**EURGen-RefLabCap (EQA) 2022**  
**Prenotification**

The EURGen-RefLabCap External Quality Assessment (EQA) contract with the European Health and Digital Action Programme (EU4Health) is part of the European Centre for Disease Prevention (ECDC) and the provision of EU networking and information on antimicrobial resistance in priority pathogens jointly by the lead of the contract, the European Centre for Disease Prevention (ECDC) and the co-contractor National Institute of Public Health (Statens Serum Institut (SSI)).

**1 WHY PARTICIPATE IN THE EQA?**

The External Quality Assessment (EQA) is a key element in the production of reliable and accurate test results. The EQA provides information on strengths and weaknesses in the laboratory's standard procedures and actions for improvement of the laboratory's performance of high-risk clones of the pathogens.

**2 WHAT IS THE EURGEN-REFLABCAP EQA?**

In the EURGen-RefLabCap EQA, the laboratory's standard procedure for FASTA files are sequences of the whole genome sequencing (Illumina technology). The results requested from the laboratory are:

- (MLST), plasmid replicon types
- antimicrobial resistance and

Note that the analysis related to the EQA is performed between a bioinformatician and the laboratory.

The EQA organizers encourage the laboratory's standard procedure to use FASTA files as input, the corresponding to the test material.

**3 WHO CAN PARTICIPATE?**

Laboratories from the EURGen-RefLabCap EQA 2022.

**4 COSTS FOR PARTICIPATION**

There is no participation fee for participating laboratories, however, expected to cover the costs of the test material and files in relation to their participation.

**5 HOW TO REGISTER FOR PARTICIPATION**

Sign-up for the EURGen-RefLabCap EQA 2022 by <https://www.eurgen-reflabcap.eu/resources/eqa>.

The provided test material (FASTA files) and protocol are made available on registration form allows for signing up for the EQA 2022.

**6 PROTOCOL AND FURTHER INFORMATION**

The protocol including appendices will be made available for download via this website: <https://www.eurgen-reflabcap.eu/resources/eqa>.

Each participating laboratory will receive an individual summary with an evaluation of the obtained results. Moreover, an overall report summarizing the results in an anonymized form will be published after written consultation with the participants. The report will be shared with the EC, the ECDC and will be publicly available on the EURGen-RefLabCap website.

Authors and co-authors of the publications will be those who have contributed to the preparation and execution of the EQA. Due to the anonymity of performance results, the individual participating coordinators and colleagues in the laboratories will not be acknowledged in the publications. Instead the participating laboratories will be asked if they would like to be acknowledged in the publications, and by which specific laboratory name, place and organization as indicated via the sign-up form.

**7 TIMELINE**

Registration to participate in the EURGen-RefLabCap EQA 2022 by **16 September 2022**.

Test material (FASTA files) and protocol are made available on **30 September 2022**.

Results must be submitted electronically **no later than 31 October 2022**.

Individual feedback reports made available to all participants in **December 2022**.

The overall report will be distributed by email to all participants for consultation in **February 2023**.

**8 CONTACT**

If you have questions for the EURGen-RefLabCap EQA 2022, please contact the EURGen-RefLabCap EQA 2022 Coordinator, Susanne Karlsmose Pedersen ([suska@food.dtu.dk](mailto:suska@food.dtu.dk))

EURGen-RefLabCap EQA 2022 PROTOCOL - Page 3 of 3



# Communication with participants – website

The screenshot shows a web browser displaying two pages. The left page is a navigation menu on DTU.dk, and the right page is the main content page on fwdamr-reflabcap.eu.

**Left Page (DTU.dk):**

- Logo: RefLabCap (E, U, R, C, A)
- Navigation: ACTIVITIES, RESOURCES (highlighted)
- Section: Protocols and guidelines
- Breadcrumbs: EURGen-RefLabCap > RESOURCES > EQAs
- Section: External Quality Assessment exercises
- Text: During the 4-year project period, three EQAs will include benchmarking of national reference laboratories. All EQAs will include benchmarking of national reference laboratories.
- Text: The 1st EQA is running in October 2022. Information about the EQA on how to access test material for analysis in the 1st EQA will be provided. Test material for analysis in the 1st EQA will be provided. The webtool for submission of data is open.
- Text: [EQA protocol and test forms, including](#)
- Text: The 2nd EQA is planned for June 2023. More information will follow in spring 2023.
- Text: The 3rd EQA is planned for May 2024. More information will follow in spring 2024.

**Right Page (fwdamr-reflabcap.eu/eqas):**

- Logo: FWD AMR-RefLabCap
- Navigation: Resources, EQAs (highlighted), Events, Participants, News
- Section: External quality assessment (EQA) schemes
- Text: EQA material for the FWD AMR-RefLabCap Network participants.
- Text: Updated 1 June 2021
- Text: In the menu to the left, the participants of the FWD AMR-RefLabCap network can find all relevant material regarding the offered EQAs, including the invitation letters, protocols etc., as well as the summary reports of the EQAs. In addition, relevant information on other EQAs and their reports are also available.

# Communication with participants – hard copy letters

**DTU Genom**

LabID: 2022  
Country: Denmark  
Institute: DTU  
Main contact: Pernille Nilsson  
NGS contact: Gunter

silica gel desiccant pack. If moisture starts to appear, the desiccant pack must be changed.

Dear Pernille Nilsson,

Please find enclosed the Test (PT) 2022.

**Enclosed bacterial cultures**  
Depending on the level:  
- GENOMIC22-001-BA  
- GENOMIC22-003-BA  
- GENOMIC22-005-BA

The live bacterial cultures are in Transystem™).

In addition, pre-prepared DNA:  
- GENOMIC22-001-DN  
- GENOMIC22-003-DN  
- GENOMIC22-005-DN

The bacterial DNA is stored in a dry storage bag.

**Storage until handling**  
Upon receiving the parcel, please store the cultures and DNA as follows:

**Bacterial cultures:** Store sub-culture and prepare within 48 hours from receipt.

**Pre-prepared DNA:** EIT 3.3.2 Item 1b; DNA are stored in a dry storage bag, or store them as follows:

- A dry storage bag
- A heat-sealed bag
- If sequencing you may store them as follows:

Personal username (webtool)	Personal password (webtool)
<u>See underlined text above</u>	<u>See underlined text above</u>

**Further information**  
On the DTU Genomic website, you find further information relevant for the DTU Genomic Proficiency Test 2022 (see <https://www.globalsurveillance.eu/projects/genomic-proficiency-test-2022>), including details in relation to handling of the bacterial cultures and the pre-prepared DNA and submission of results and sequences.

**Note that results must be submitted electronically no later than 9 December 2022.**

**Please acknowledge receipt of this parcel immediately upon arrival** (see enclosed 'Confirmation Form').

Do not hesitate to contact us for further information,

Susanne Karlsmose Pedersen  
DTU Genomic Proficiency Test Coordinator

Technical University of Denmark, National Food Institute, Kemitorvet, Building 204, DK-2800 Lyngby, Denmark  
Ph: +45 3588 6601, e-mail: suska@food.dtu.dk

Good idea to also follow up confirm this information by email!



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# Communication with participants – webtool

EURGen-RefLabCap EQA

Susanne testperson Susannes testlaboratorie AMR (AMR) Admin Logout

## EURGen-RefLabCap EQA 2022

Lab number: test02A Final submit Download report

Last day for PT submission: Dec 21, 2022, 16:00 Support

About CCRE

Method EURGen-2022-01-FASTA-sr EURGen-2022-01-FASTA-lr EURGen-2022-02-FASTA-sr EURGen-2022-02-FASTA-lr EURGen-2022-03-FASTA-sr EURGen-2022-03-FASTA-lr EURGen-2022-04-FASTA-sr

AMR MLST Replicon

### Gene and gene variant


Number	Class	Gene and gene variant
1	Aminoglycoside	aac(3)-IIa
2	Aminoglycoside,Quinolone	aac(6)-Ib-cr
3	Beta-lactam	blaCTX-M-15

Submitted

# Communication with participants – appeal

Communicate to participants that they may appeal against the evaluation of their performance in a EQA scheme.

Example:

 EURGen-RefLabCap-EQA-2022-GuideForSelf-evaluation\_20.12.2022.pdf  
786 KB

Dear participant in the EURGen-RefLabCap EQA 2022,

We are happy to inform you that the evaluation reports on the submitted results from the EURGen-RefLabCap EQA 2022 are now available. I therefore invite you to login once again to the webtool to retrieve your evaluation reports. Upon login, click on 'Download report', and you will see the overview of obtained and expected results (for the report to open, please ensure that pop-up-windows are allowed).

In addition, please see the attached 'Guide for score interpretation and self-evaluation', which presents background information regarding the scores assigned by the webtool, how the expected results were generated as well as overviews of the submitted data on: a) multi locus sequence typing, b) detection of plasmid replicons, c) detection of genes and chromosomal mutations mediating antimicrobial resistance (AMR) and prediction of AMR phenotypes. This document is intended to assist you when performing your self-evaluation; however, please contact the EQA organisers in case you need extra support when performing the self-evaluation.

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**Login to the webtool**  
This URL takes you to the webtool: <https://eurgen-reflabcap-pt.dtu.dk> (remember to open the link in an 'incognito window')

**Participant feedback (anonymous)**  
We should like to hear your feedback in relation to this EQA and we welcome any comments you might have for the EURGen-RefLabCap EQA providers. Via [this link](#), please find four questions which will take 5-7 minutes to respond to. We ask that you submit your feedback via this survey no later than 31 January 2023.

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Should any of the above lead to questions or comments, or **should you wish to appeal against the obtained evaluation**, please do not hesitate to contact me.

In January, I and the rest of the EURGen-RefLabCap EQA 2022 team will be back in office and will be available for responding to any questions you may have in this regard.

On behalf of the EURGen-RefLabCap team,  
Best wishes for the holiday season,

Susanne K. Pedersen  
EURGen-RefLabCap EQA 2022 coordinator

# Communication with participants – certificate

If issuing a ‘statement of participation or performance’, make these contain sufficient information to not be misleading

Example:



The certificate is a document with a red border. At the top left is the DTU logo. At the top right are the logos for Statens Serum Institut and RefLabCap. The RefLabCap logo is a stylized tree with letters E, U, R, e, n. Below the logos is the text 'Certificate of participation'. Underneath that is 'This is to certify that' followed by a bracketed placeholder '[Institute name], [Country]'. A horizontal line separates this from the main text: 'Institute and country participated in the EURGen-RefLabCap EQA 2022 assessing technical and analytical skills for WGS-based carbapenem-resistant Enterobacterales (CRE) and colistin-resistant CRE (CCRE) resistome profiling and high-risk clone/plasmid identification'. Below this is a signature of Prof. René S. Hendriksen, with his name and affiliation: 'Prof. René S. Hendriksen, National Food Institute, Technical University of Denmark'. Another horizontal line is below the signature. At the bottom left is the European Union flag. At the bottom right is the text: 'The EQA is an activity in the EURGen-RefLabCap project funded by the European Union (SC20197401)'.

DTU

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**Certificate of participation**

This is to certify that

*[Institute name], [Country]*

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Institute and country

participated in the EURGen-RefLabCap EQA 2022

assessing

technical and analytical skills for WGS-based carbapenem-resistant Enterobacterales (CRE) and colistin-resistant CRE (CCRE) resistome profiling and high-risk clone/plasmid identification



Prof. René S. Hendriksen  
National Food Institute  
Technical University of Denmark

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The EQA is an activity in the EURGen-RefLabCap project funded by the European Union (SC20197401)



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# Confidentiality

The identity of participants in an EQA scheme shall be confidential and known only to persons involved in the operation of the EQA scheme, unless the participant waives confidentiality.

All information supplied by a participant to the EQA provider shall be treated as confidential.

NOTE: Participants may choose to waive confidentiality within the EQA scheme for the purpose of discussion and mutual assistance, e.g. to improve performance.

If an interested party requires the EQA results to be directly provided by the EQA provider, the participants must be told in advance of participation.





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# Complaints and appeals

Have a procedure for the resolution of complaints and appeals received from participants.  
Maintain records for all complaints, appeals, investigations and corrective actions taken by the EQA provider.

# Control of nonconforming work

Follow a system to handle non-conforming work e.g. related to:

- participant complaints
- internal or external audits
- QC
- preparation of EQA test material items
- homogeneity and stability tests
- data analysis
- instructions to participants
- materials handling
- storage



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# Improvement of the EQA

Aim to continually improve the EQA's, e.g. based on audit results, analysis of data, corrective and preventive actions and management review.

Or based on reports and comments from the participants.

Consider official participant feedback.

# Follow-up on an EQA

Depending on the setup of the provided EQA, potentially:

- Participating laboratories are responsible for self evaluation, i.e. for follow-up on any deviating results
- Follow-up samples may be requested
- Participants may contact the organizer for discussions



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# Limitations with an EQA

EQA's will not detect all problems in the laboratory!

Problems with the pre- and post examination procedures may not be detected!

## Why EQA's?

- Provides external evaluation of laboratories
  - Analytical competence, usage of methods, documentation
  - Comparison among different test sites
- Provides early warning for systemic problems
- Provides objective evidence of testing quality
- May identify areas that need improvement
- May identify training needs
- Is a tool for the accreditation body (ISO 15189 / ISO 17025)
- Provides knowledge for laboratories and organizer

Thanks for your attention!



**Questions? Comments?**

Ref.: – and further information, see: [www.who.int/ihr/training/laboratory\\_quality/en/](http://www.who.int/ihr/training/laboratory_quality/en/)